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Passengers page 21



Cargo page 28



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Infrastructure page 37



Contents Summary

Air transport movements Passengers Cargo

Other airports

Infrastructure

Highlights





332

direct destinations

102 airlines

496,826 air transport movements

Growth: +5

Growth: - 6

Growth: - 0.5%



71.7 million passengers

Growth: + 0.9%



36.1% transfer passengers

Growth: - 0.5% point



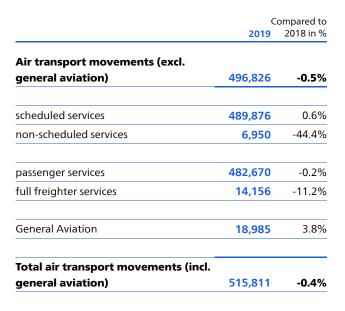
1.57 million tonnes of cargo

Growth: - 8.5%

Figures by segment



Air transport movements





Passenger transport

	ompared to
2019	2018 in %
71,706,999	0.9%
71,118,854	2.3%
588,145	-62.2%
643	-33.7%
50,542,563	1.1%
21,163,793	0.5%
26,665	-72.4%
71 690 224	1.0%
	71,118,854 588,145 643 50,542,563 21,163,793



Cargo transport

	2019	ompared to
	2019	2018111 /0
Cargo transport (tonnes)	1,570,261	-8.5%
inbound	791,613	-9.8%
outbound	778,648	-7.2%
passenger aircraft services	721,072	-2.3%
full freighter services	849,189	-13.2%
Mail transport (tonnes)	21,960	2.2%

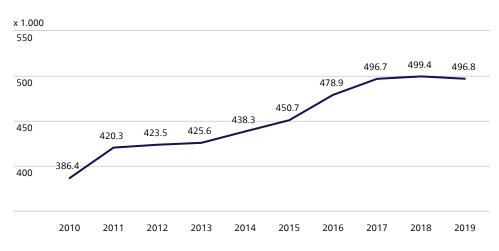
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Figures by continent

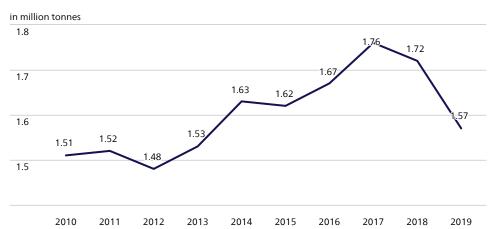
	Air transport movements Compa	red to 2018 in % Pa	assengers (incl. transit-direct) Compa	red to 2018 in %	Cargo (tonnes) Compa	ared to 2018 in %
E.U. ¹	345,708	0.0%	42,703,875	1.3%	65,605	7.6%
Rest of Europe	58,916	-2.6%	7,839,331	-0.1%	160,510	-9.8%
Total of Europe	404,624	-0.4%	50,543,206	1.1%	226,115	-5.3%
North America	30,990	4.2%	7,617,265	4.4%	276,621	-7.5%
Mid./South America	12,774	1.6%	3,401,523	1.4%	191,665	-9.4%
Africa	14,325	-4.5%	2,872,100	-2.8%	148,106	-10.7%
Middle East	12,596	1.7%	2,573,479	5.8%	199,267	0.0%
Far East	21,517	-8.4%	4,699,426	-6.5%	528,487	-12.2%
Total of Intercontinental	92,202	-1.1%	21,163,793	0.5%	1,344,146	-9.0%
Grand total	496,826	-0.5%	71,706,999	0.9%	1,570,261	-8.5%

¹ The 28 official members of the European Union

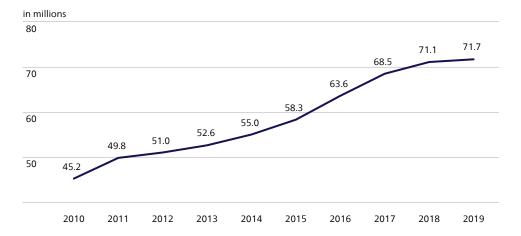
Air transport movements

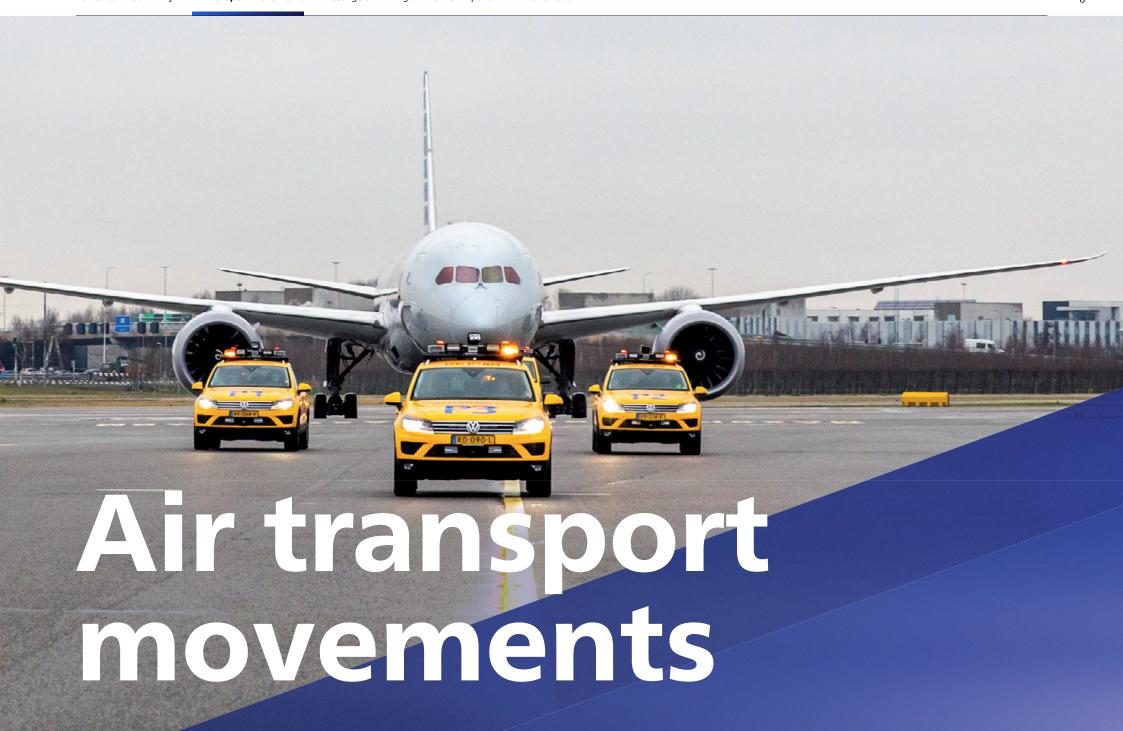


Cargo transport



Passenger transport





Highlights



496,826 air transport movements

Growth: - 0.5%



97.2% passengers movements

Growth: + 0.4% point



2.8% full freighter movements

Growth: - 0.4% point

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Monthly and annual totals

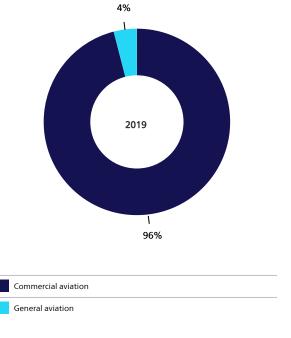
Monthly totals

	January	February	March	April	May	June	July	August	September	October	November	December
I. Air transport												
Scheduled												
Passenger services	35,761	33,831	38,218	40,303	42,846	41,656	42,871	43,196	42,199	42,628	36,420	37,167
Full-freighter services	1,016	937	1,186	1,022	1,091	1,005	1,035	1,069	1,119	1,224	1,088	988
Subtotal	36,777	34,768	39,404	41,325	43,937	42,661	43,906	44,265	43,318	43,852	37,508	38,155
Non-scheduled												
Passenger services	298	303	270	465	636	582	701	732	667	535	202	183
Full-freighter services	110	124	111	102	134	100	129	125	146	116	92	87
Subtotal	408	427	381	567	770	682	830	857	813	651	294	270
Total air transport	37,185	35,195	39,785	41,892	44,707	43,343	44,736	45,122	44,131	44,503	37,802	38,425
II. General aviation												
Taxi / Business / Private	699	754	827	941	1,174	1,248	1,043	878	1,048	981	849	718
Other flights	640	617	670	707	630	658	649	662	579	706	671	636
Total general aviation	1,339	1,371	1,497	1,648	1,804	1,906	1,692	1,540	1,627	1,687	1,520	1,354
Grand total	38,524	36,566	41,282	43,540	46,511	45,249	46,428	46,662	45,758	46,190	39,322	39,779

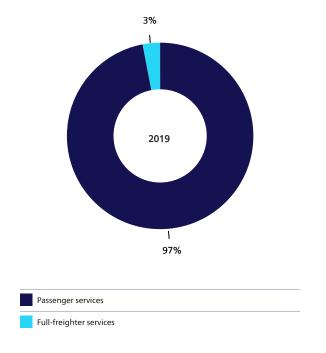
Annual totals

Grand total	515,811	-	0.4
Total general aviation	18,985	+	3.8
Other flights	7,825	+	5.2
Taxi / Business / Private	11,160	+	2.8
II. General aviation			
Total air transport	496,826	-	0.5
Subtotal	6,950	-	44.4
Full-freighter services	1,376	+	2.0
Passenger services	5,574	-	50.1
Non-scheduled			
Subtotal	489,876	+	0.6
Full-freighter services	12,780	-	12.4
Passenger services	477,096	+	1.0
Scheduled			
I. Air transport			
	2019		npared to 2018 in %

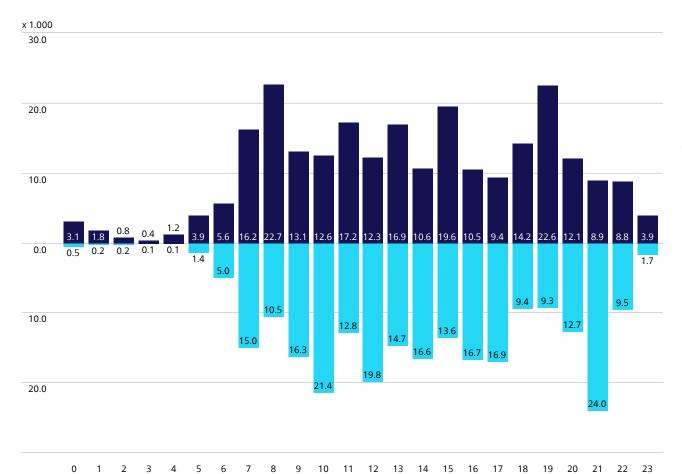
Air transport movements



Air transport movements: Commercial aviation



Per hour of the day



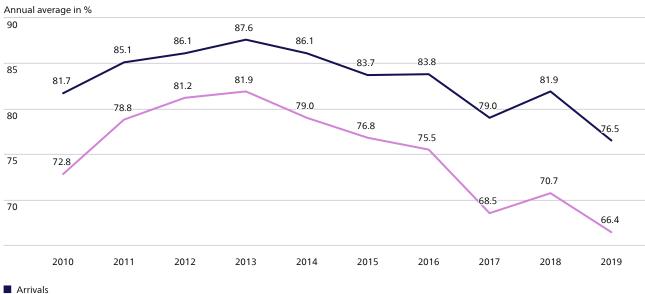
Total	<u> </u>	248,409	248,417	496,826
Evening	19:00-22:59	52,500	55,603	108,103
Day	07:00-18:59	175,234	183,611	358,845
Early morning	06:00-06:59	5,573	4,953	10,526
Night	23:00-05:59	15,102	4,250	19,352
		Landings	Take-offs	Total
				_

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Landings

Take-offs

Punctuality of passenger services



Departures

Average take off weight

Total air transport movements	102.7	-0.5%
Full-freighter version	333.3	-1.2%
Passenger or mixed version	95.9	0.5%
	2019	Compared to 2018 in %

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Main countries

Main European countries Main Intercontinental countries (2018 Compared to (2018 Compared to Ranking ranking) Country Total movements 2018 in % Ranking ranking) Country Total movements 2018 in % **Great Britain** 93,287 0.5% United States of America 26627 6.8% 2 2 (2) Germany 44,975 -0.9% (2) China 10069 -5.2% 3 36,485 -2.7% 3 **United Arab Emirates** 4777 0.4% (3) Spain (4) (4) Italy 4 (3) Canada -9.6% 32,750 1.9% 4363 5 (5) France 30,013 -0.2% 5 (5) Morocco 3701 1.7% 4.7% 6 (6) Norway 18,171 -0.1% 6 (6) Israel 3636 7 7 (10)**Netherlands Antilles** 2353 8.4% (7) Switzerland 17,620 -2.6% 8 Denmark 14,542 -1.1% 8 (12)Brasil 2228 13.6% 9 (9) Sweden 12,359 -0.5% 9 (9) Egypt 2108 -2.9% 10 (10) Turkey 11,951 0.8% 10 2080 -7.2% Kenya 11 (11) Portugal 10,601 -3.1% 11 (11)Indonesia 2068 -1.0% 12 (12) Greece 10,343 -2.5% 12 2003 18.5% (13) Japan 13 (13) Ireland 10,255 -1.4% 13 (7) India 1820 -43.9% 14 (14)Poland 9,369 16.5% 14 (13)South Africa 1729 2.2% 15 1.8% (15) Austria 8,667 16.3% 15 (15) Mexico 1661 16 South Korea -0.1% 16 (16) Czech Republic 5,562 0.3% (16)1540 17 (17)Russia 5,222 -1.1% 17 (17)Qatar 1453 -0.2% Finland -12.5% 18 (18)4,730 -5.0% 18 (18)Ecuador 1145 19 1054 -10.2% (19)Belgium 3,641 1.8% 19 (19)Singapore 20 3,310 -0.4% 20 (21)943 10.2% (20)Romania Surinam Rest of Europe 20.397 -9.8% Rest of Intercontinental 14844 -4.9% **Total of Intercontinental** 92202 **Total of Europe** 404,250 -0.4% -1.1%

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Intercontinental

	Total movements	Compared to 2018 in %
	Total movements	2018 III %
North America	30990	4.2%
Asia	21517	-8.4%
Africa	14325	-4.5%
Latin America	12774	1.6%
Middle East	12596	1.7%
Total of Intercontinental	92202	-1.1%

Origins and destinations European

Main European origins and destinations

Ranking	(2018 ranking)	Airport	Air transport movements	Compared to 2018 in %
1	(1)	London Heathrow	13,265	1.3
2	(2)	Dublin	9,127	-1.7
3	(7)	London City	8,998	7.6
4	(4)	Paris de Gaulle	8,783	1.1
5	(6)	Copenhagen	8,465	-0.1
6	(8)	Manchester	8,421	0.9
7	(5)	Barcelona	8,344	-1.6
8	(3)	Munich	8,324	-9.3
9	(9)	Frankfurt	8,183	0.9
10	(10)	Zurich	7,450	-3.8
11	(11)	London Gatwick	7,390	1.1
12	(20)	Vienna	7,002	20.3
13	(12)	Birmingham	6,882	-5.5
14	(16)	Milan Malpensa	6,858	13.7
15	(14)	Madrid	6,729	1.2
16	(13)	Rome	6,664	-1.7
17	(15)	Stockholm	6,100	-0.9
18	(17)	Oslo	6,028	0.1
19	(19)	Geneva	5,939	1.5
20	(18)	Lisbon	5,931	-0.1



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Total scheduled destinations Europe

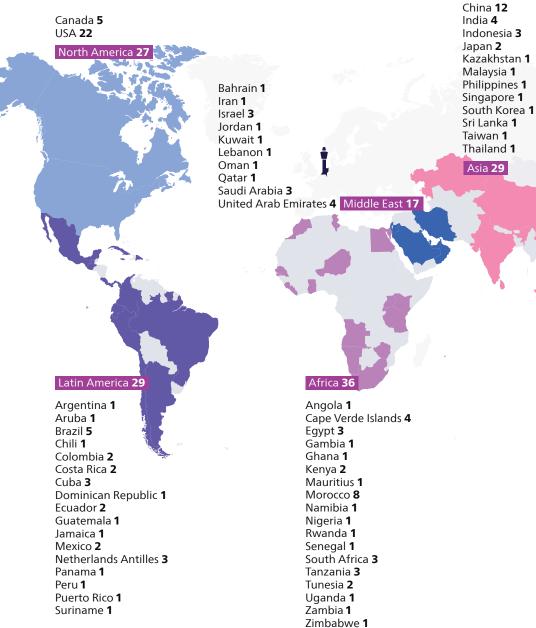
Origins and destinations Intercontinental

Main Intercontinental origins/destinations

Ranking	(2018 ranking)	Airport	Air transport movements	Compared to 2018 in %
1	(2)	New York JFK	4,045	13.3
2	(1)	Shanghai	3,767	-8.4
3	(3)	Tel Aviv	3,558	3.4
4	(6)	Dubai International	2,905	17.8
5	(4)	Atlanta	2,891	1.0
6	(5)	Detroit	2,549	2.6
7	(9)	Minneapolis	2,276	2.4
8	(8)	Nairobi	2,058	-7.8
9	(10)	Hong Kong	2,020	-3.2
10	(7)	Toronto	1,946	-20.4
11	(11)	Chicago	1,658	-4.2
12	(16)	Curacao	1,629	9.9
13	(12)	Los Angeles	1,540	-0.3
14	(13)	Seoul Incheon	1,539	-0.1
15	(14)	Abu Dhabi	1,514	-1.0
16	(17)	Mexico City	1,505	2.4
17	(15)	Beijing	1,488	-1.5
18	(19)	Doha	1,451	0.3
19	(20)	Houston	1,436	-0.4
20	(25)	Boston	1,414	22.4

Total scheduled destinations Intercontinental

138



Per aircraft type

According to type, full-freighter version

	Туре	Average MTOW ¹	Total movements	Compared to 2018 in %
1	Boeing 777-200	348	5,104	-10%
2	Boeing 747-400	401	3,989	-20%
3	Boeing 747-8	448	2,139	-7%
4	Boeing 757-200	104	890	7%
5	Airbus A300	159	730	-30%
6	Airbus A330-200	233	464	117%
7	Embraer EMB 120	12	393	-1%
8	Boeing 767-300	187	248	14%
9	Boeing 737-400	68	148	-37%
10	Airbus A310	164	40	100%

¹ Maximum take off weight

According to type, passenger or mixed version

	Туре	Average MTOW ¹	Total movements	Compared to 2018 in %
1	Boeing 737-800	74	109,748	1%
2	Embraer 190/195	46	78,408	8%
3	Airbus A320	75	51,708	-5%
4	Embraer 170/175	37	46,284	2%
5	Boeing 737-700	62	36,027	-16%
6	Airbus A319	66	29,434	-9%
7	Airbus A321	87	15,240	10%
8	Airbus A330-300	234	14,690	0%
9	Boeing 777-300	350	10,724	-8%
10	Boeing 737-900	78	10,707	11%
11	Boeing 787-9	253	10,669	16%
12	Boeing 777-200	298	10,513	-5%
13	Boeing 767-300	185	7,812	5%
14	Airbus A320neo	76	7,797	161%
15	Airbus A330-200	232	7,722	12%
16	Dash 8-400	30	7,653	-2%
17	Boeing 747-400	385	5,562	-15%
18	Bombardier CRJ 700/900/1000	35	4,170	-18%
19	Boeing 787-8	228	3,057	4%
20	Boeing 737-300	61	2,250	4%
21	Airbus 220-300	68	1,976	58%
22	Airbus A350-900	276	1,906	12%
23	Airbus A380	524	1,616	-2%
24	Boeing 767-400	205	1,063	114%
25	Airbus A321neo	92	982	923%
26	Airbus A318	60	938	22%
27	Embraer ERJ 145	20	928	-18%
28	Airbus A350-1000	316	712	1595%
29	Boeing 787-10	255	603	30050%
30	Airbus A340-300	271	402	-33%

¹ Maximum take off weight

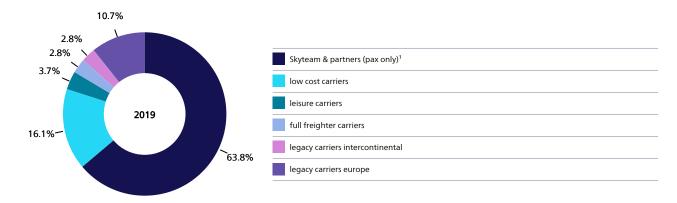
Main airlines

Air transport movements by airline segment

2019	Share in total
317,145	63.8%
79,950	16.1%
18,162	3.7%
14,156	2.8%
14,059	2.8%
53,354	10.7%
	317,145 79,950 18,162 14,156 14,059

Total air transport movements	496,826	100.0%

¹ all flights operated by KLM or in codeshare with KL



Air transport movements

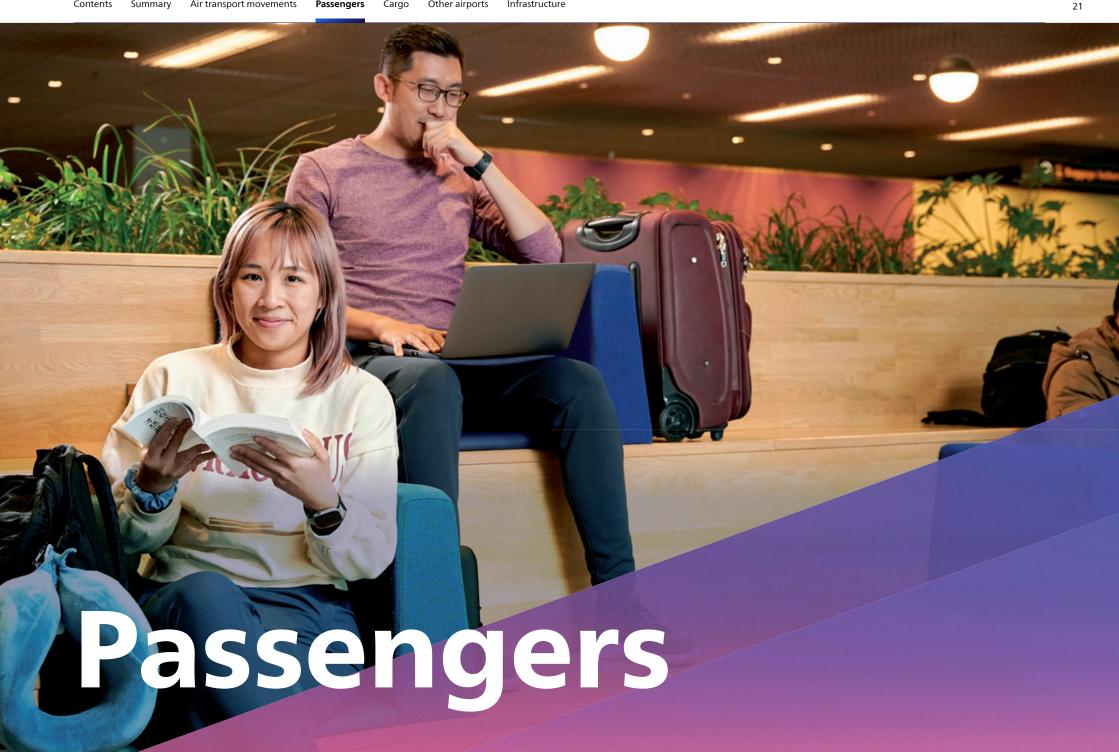
Ranking	(2018 ranking)	Airline	Total	Compared to 2018 in %
1	(1)	KLM	250,450	1.5%
2	(2)	easyJet	39,163	0.7%
3	(3)	Transavia	34,228	0.0%
4	(4)	Delta Air Lines	12,705	5.7%
5	(5)	Flybe	11,799	0.7%
6	(6)	British Airways	11,237	1.8%
7	(9)	TUIfly	9,094	-5.0%
8	(8)	Air France	8,881	-11.7%
9	(10)	Lufthansa	8,125	1.2%
10	(7)	Vueling	7,876	-24.8%
11	(11)	SAS	5,480	-0.9%
12	(13)	Aer Lingus	3,844	1.1%
13	(14)	Turkish Airlines	3,736	-0.8%
14	(15)	Alitalia	3,598	1.2%
15	(12)	Corendon	3,559	-11.0%
16	(16)	Ryanair	3,384	0.1%
17	(22)	United Airlines	3,231	15.6%
18	(26)	Austrian	3,059	19.7%
19	(18)	Swiss	2,892	0.1%
20	(24)	Norwegian Air	2,880	8.9%
21	(19)	Air Baltic	2,854	-0.3%
22	(20)	TAP Portugal	2,852	0.0%
23	-	LEVEL	2,696	-
24	(23)	China Southern	2,624	-1.9%
25	(25)	Emirates	2,556	-1.0%
26	(27)	Pegasus	2,445	0.6%
27	(21)	LOT	2,302	-18.9%
28	(29)	Aeroflot	2,189	-0.2%
29	(28)	Germanwings	1,868	-16.6%
30	(31)	Qatar Airways	1,663	-0.8%
		Other airlines	43,556	-6.0%
		Total	496,826	-0.5%

¹ all flights operated by KLM or in codeshare with KL

New airlines

Example of airlines starting services in 2019

Airline	Туре	Flights in 2019
URAL AIRLINES	Passenger	36
LEVEL	Passenger	2.696



Contents Summary

Highlights



71.7 million passengers

Growth: + 0.9%



36.1%

transfer passengers

Growth: - 0.4% point



45.8

number of O&D passengers

Growth: + 1.8%



496.826 passengers movements

Growth: - 0.5%



174

seats on average aircraft size

Growth: + 2.8



85%

occupancy rate (seat load factor)

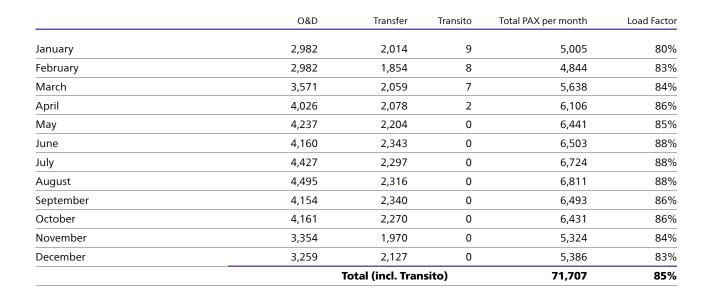
Growth: - 0.6% point

Figures by month

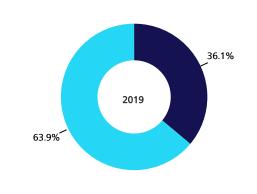
Passenger transport







Transport, transfer and O&D (excl. transit)



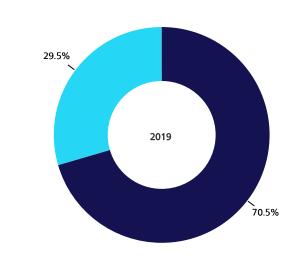


Figures by continent

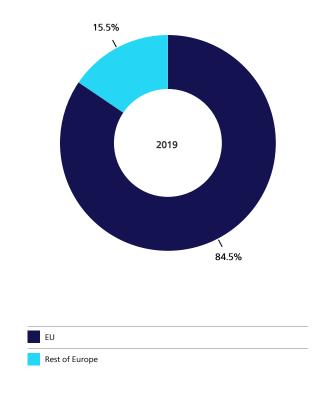
Europe vs ICA

Europe

Intercontinental

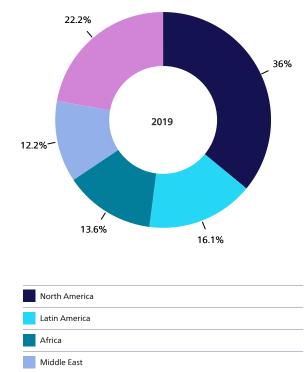


EU vs rest of Europe



ICA continents

Asia



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Figures by country

Main Eu	ain European countries					Main Intercontinental countries			
Ranking	(2018 ranking)	Country	Passengers 2019	Compared to 2018 in %	Ranking	(2018 ranking)	Country	Passengers 2019	Compared to 2018 in %
1	(1)	Great Britain	10,667,011	2.4%	1	(1)	USA	6,357,536	6.8%
2	(2)	Spain	5,900,754	-1.0%	2	(2)	China	1,750,629	1.3%
3	(3)	Germany	4,562,553	0.5%	3	(4)	United Arab Emirates	1,356,658	9.9%
4	(4)	Italy	4,256,011	2.0%	4	(3)	Canada	1,259,729	-6.1%
5	(5)	France	3,507,553	-1.3%	5	(6)	Netherlands Antilles	726,365	7.8%
6	(7)	Turkey	2,179,646	5.4%	6	(7)	Israel	615,233	4.9%
7	(6)	Switzerland	2,133,700	0.2%	7	(8)	Brasil	542,945	5.9%
8	(8)	Norway	1,876,712	2.8%	8	(5)	India	515,822	-41.5%
9	(9)	Denmark	1,754,499	2.6%	9	(11)	Japan	505,702	15.3%
10	(10)	Greece	1,633,607	-3.9%	10	(10)	South Africa	499,147	3.9%
11	(11)	Portugal	1,615,605	0.3%	11	(9)	Morocco	492,922	-0.1%
12	(12)	Sweden	1,413,677	1.0%	12	(12)	Kenya	417,701	-0.8%
13	(13)	Ireland	1,369,662	1.4%	13	(13)	Mexico	404,235	5.2%
14	(14)	Austria	1,117,237	12.4%	14	(15)	Thailand	341,159	-1.7%
15	(15)	Poland	949,713	14.5%	15	(14)	Indonesia	340,621	-8.0%
16	(16)	Russia	780,947	1.1%	16	(16)	Singapore	318,998	-2.2%
17	(18)	Czech Republic	758,542	9.8%	17	(17)	Egypt	311,378	-0.3%
18	(17)	Finland	744,513	0.3%	18	(18)	South Korea	296,815	1.0%
19	(19)	Romania	480,812	2.1%	19	(20)	Surinam	290,426	5.9%
20	(20)	Hungary	454,447	0.5%	20	(19)	Peru	267,850	-5.0%
		Rest of Europe	2,386,005	-8.2%			Rest of Intercontinental	3,551,922	-4.8%
		Total of Europe	50,543,206	1.1%			Total of Intercontinental	21,163,793	0.5%

Figures by airport

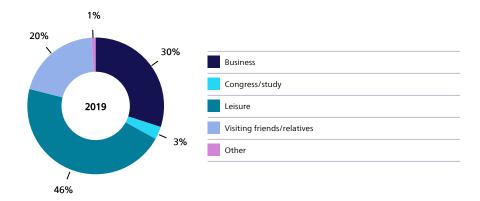
Main European origins and destinations

Main Intercontinental origins and destinations

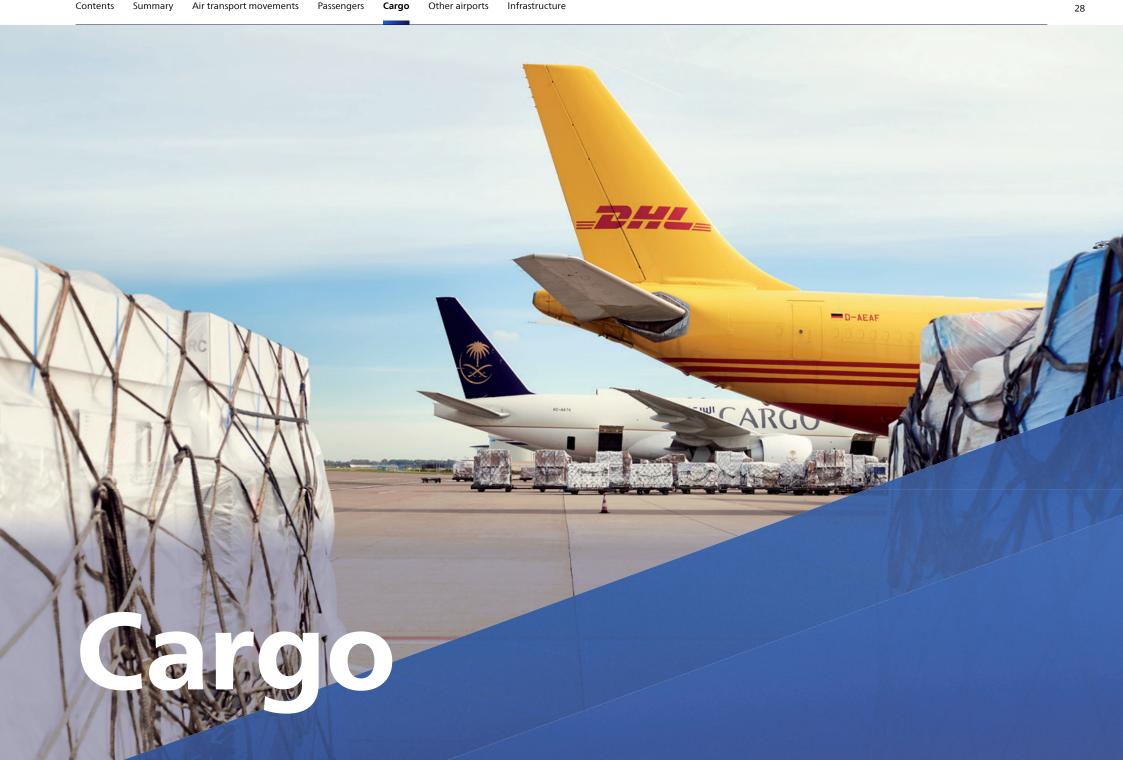
Ranking	(2018 ranking)	Airport	IATA code	Passengers 2019	Compared to 2018 in %	Ranking	(2018 ranking)	Airport	IATA code	Passengers 2019	Compared to 2018 in %
1	(1)	London	LHR	1,747,788	0.1%	1	(2)	New York	JFK	1,020,699	15.9%
2	(2)	Barcelona	BCN	1,382,607	-2.6%	2	(1)	Dubai	DXB	1,013,503	12.4%
3	(3)	Paris	CDG	1,239,837	0.1%	3	(3)	Atlanta	ATL	808,734	-0.4%
4	(4)	Dublin	DUB	1,212,587	1.5%	4	(5)	Detroit	DTW	629,375	1.2%
5	(9)	Madrid	MAD	1,139,999	10.1%	5	(6)	Tel Aviv	TLV	605,224	3.8%
6	(5)	Copenhagen	СРН	1,110,441	1.8%	6	(4)	Toronto	YYZ	580,977	-15.2%
7	(6)	London	LGW	1,096,867	1.2%	7	(7)	Minneapolis	MSP	566,998	2.7%
8	(8)	Manchester	MAN	1,069,527	2.6%	8	(8)	Curacao	CUR	557,243	8.2%
9	(7)	Rome	FCO	1,048,531	-1.5%	9	(9)	Shanghai	PVG	450,761	4.6%
10	(11)	Zuerich	ZRH	978,651	-1.7%	10	(10)	Hong Kong	HKG	424,853	-0.4%
11	(10)	Munich	MUC	971,134	-2.5%	11	(11)	Nairobi	NBO	412,671	-1.5%
12	(18)	Vienna	VIE	945,631	15.2%	12	(22)	San Francisco	SFO	407,537	35.9%
13	(12)	Lisbon	LIS	928,643	3.6%	13	(12)	Los Angeles	LAX	392,443	-4.3%
14	(16)	Milan	MXP	923,704	10.1%	14	(14)	Beijing	PEK	391,316	-1.1%
15	(13)	Frankfurt	FRA	882,456	2.0%	15	(17)	Mexico City	MEX	348,241	4.2%
16	(15)	Stockholm	ARN	863,465	0.7%	16	(18)	Abu Dhabi	AUH	342,883	4.4%
17	(17)	London	LTN	846,029	1.7%	17	(15)	Bangkok	BKK	341,159	-1.7%
18	(22)	Prague	PRG	758,542	9.8%	18	(16)	Houston	IAH	335,894	-1.7%
19	(19)	Oslo	OSL	723,459	1.6%	19	(27)	Boston	BOS	335,220	22.1%
20	(23)	Geneva	GVA	707,671	3.4%	20	(19)	Singapore	SIN	318,998	-2.2%
		Rest of Europe		29,965,637	0.3%			Rest of Intercontinental		10,879,064	-2.7%
		Total of Europe		50,543,206	1.1%			Total of Intercontinenta	al	21,163,793	0.5%

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Passenger profile



	2019	2018
Business	30%	30%
Congress/study	3%	3%
Leisure	46%	46%
Visiting friends/relatives	20%	20%
Other	1%	1%



Highlights



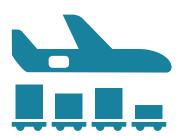
1.57 million tonnes of cargo

Growth: - 8.5%



14,156 full freighter movements

Growth: - 11.2%



29

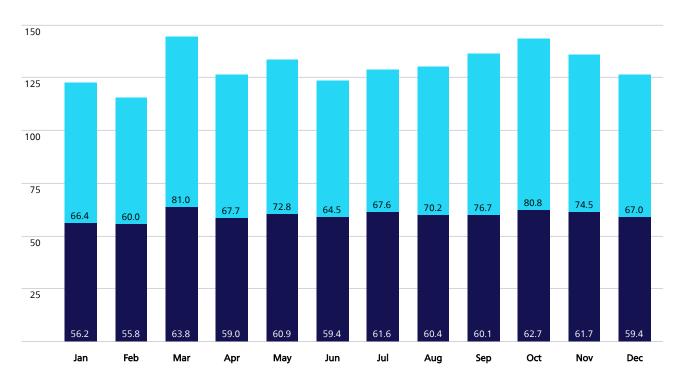
721.072 belly tonnage

Growth: - 2.3%

Figures by month

Monthly cargo totals (x1,000 tonnes)

175

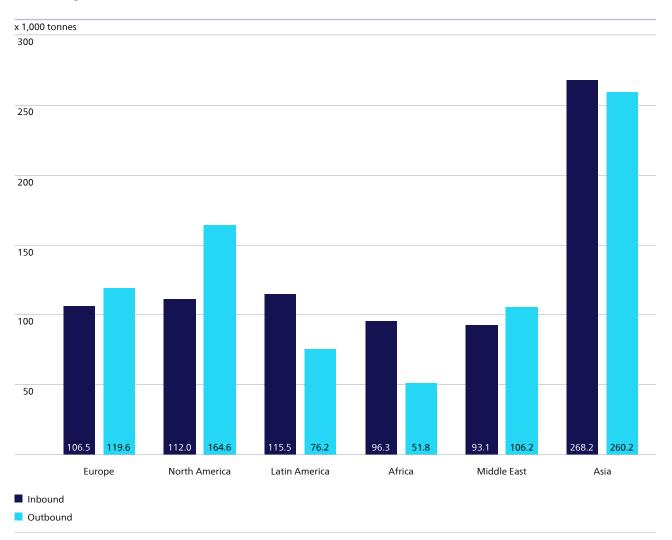


■ Passenger aircraft

Full-freighter aircraft

Figures by continent

Annual cargo totals (x 1,000 tonnes)



Annual cargo totals (x 1,000 tonnes)

	2019	Compared to 2018 in %
Total	1,570.3	-8.5%
Passenger services	721.1	-2.3%
Full-freighter services	849.2	-13.2%
Inbound	791.6	-9.8%
Outbound	778.6	-7.2%

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Figures by year

Annual cargo totals (x 1,000 tonnes)



2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019

■ Passenger aircraft

Full-freighter aircraft

33

Figures by airport

Main cargo destinations (tonnes)

Ranking	(2018 ranking)	Airport	IATA code	2019 in tonnes	Compared to 2018 in %
1	(1)	Shanghai	PVG	181,030	-12.2%
2	(3)	Moscow	SVO	78,931	-0.4%
3	(2)	Nairobi	NBO	69,694	-18.7%
4	(4)	Doha	DOH	63,948	-1.1%
5	(5)	Guangzhou	CAN	48,830	0.5%
6	(8)	Quito	UIO	43,101	-9.0%
7	(7)	Singapore	SIN	39,818	-16.2%
8	(10)	New York	JFK	38,612	-6.4%
9	(6)	Chicago	ORD	37,557	-22.0%
10	(11)	Jeddah	JED	35,694	-3.1%
11	(15)	Tokyo	NRT	35,513	35.9%
12	(9)	Hong Kong	HKG	34,449	-17.9%
13	(20)	Dubai	DXB	33,652	34.2%
14	(13)	Seoul	ICN	30,229	-14.9%
15	(16)	Leipzig	LEJ	27,561	5.6%
16	(14)	Taipei	TPE	27,301	-4.7%
17	(17)	Abu Dhabi	AUH	26,346	3.0%
18	(21)	Atlanta	ATL	25,226	0.8%
19	(12)	Baku	GYD	25,085	-29.8%
20	(19)	Johannesburg	JNB	24,722	-1.9%



Highlights







Ranking 3

air transport movements in Europe

Growth: + 0

Ranking 3

passenger transport in Europe

Growth: +0

Ranking 4

35

cargo air transport in Europe

Growth: - 1

Air transport movements

(x1000) ¹ Ranking			king	2019		Compared to 2018 in %	
		1	Frankfurt	FRA	503	+	0.3
		2	Paris CDG	CDG	498	+	3.6
		3	Amsterdam	AMS	497	-	0.5
		4	London Heathrow	LHR	476	+	0.0
		5	Istanbul Airports	ISL+IST	448	-	0.2
		6	Madrid Barajas	MAD	409	+	4.1
		7	Munich	MUC	396	+	0.9
		8	Moscow Sheremetyevo	SVO	379	+	8.4
		9	Barcelona	BCN	332	+	3.0
		10	Rome Fiumicino	FCO	307	+	0.5

¹ Top 10 airports in Europe in air transport movements -- Source: ACI

Passenger transport (excl. transit-direct)

(x1000 excl. transit-direct) 1	Ran	king		2019		Compared to 2018 in %
	1	London Heathrow	LHR	80,884		1.0
	'	London Heatinow	LIIIN	00,004	+	1.0
	2	Paris CDG	CDG	76,140	+	5.5
	3	Amsterdam	AMS	71,680	+	1.0
	4	Frankfurt	FRA	70,457	+	1.5
	5	Istanbul Airports	ISL+IST	68,235	-	0.2
	6	Madrid Barajas	MAD	61,632	+	6.6
	7	Barcelona	BCN	52,637	+	5.1
	8	Moscow Sheremetyevo	SVO	49,892	+	8.9
	9	Munich	MUC	47,906	+	3.6
	10	London Gatwick	LGW	46,573	+	1.1

¹ Top 10 passenger airports in Europe -- Source: ACI

Cargo transport

(x1000 tonnes) ¹	Ran	king		2019		Compared to 2018 in %
	1	Frankfurt	FRA	2,005	-	3.9
	2	Paris CDG	CDG	1,903	-	3.7
	3	London Heathrow	LHR	1,587	-	5.8
	4	Amsterdam	AMS	1,570	-	8.2
	5	Istanbul Airports	ISL+IST	1,289	+	4.2
	6	Leipzig	LEJ	1,228	+	1.4
	7	Liège	LGG	902	+	3.5
	8	Luxembourg	LUX	853	-	4.6
	9	Cologne/Bonn	CGN	799	-	5.4
	10	Madrid Barajas	MAD	559	+	7.7

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Regional airports

	2019	Compared to 2018
Eindhoven Airport		
Air transport movements	41,438	7%
Passengers (excl. transit-direct)	6.7 million	9%
Destinations	89	2
Rotterdam The Hague Airport		
Air transport movements	16,683	7%
Passengers (excl. transit-direct)	2.1 million	10%
Destinations	48	5

¹ Top 10 freight airports in Europe -- Source: ACI

Summary Air transport movements Passengers Cargo Other airports Infrastructure Contents



Capacity







223 aircraft stands total

93 connected aircraft stands 130 disconnected aircraft stands



40,674 car parking spaces total

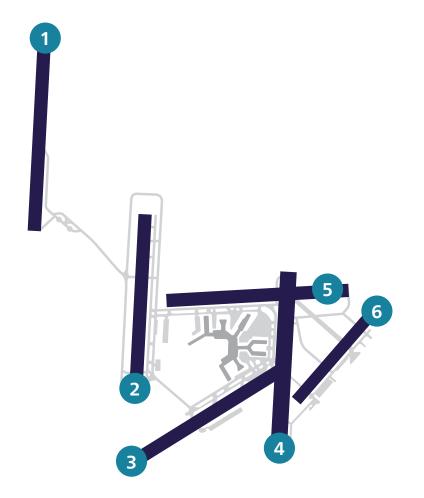


27,897 car parking spaces passengers/visitors



12,777 car parking spaces employees

Runways



Runways	Location	Length	Width
1 Polder Runway	18R - 36L	3,800 metres	60 metres
2 Zwanenburg Runway	18C - 36C	3,300 metres	45 metres
3 Kaag Runway	06 - 24	3,500 metres	45 metres
4 Aalsmeer Runway	18L - 36R	3,400 metres	45 metres
5 Buitenveldert Runway	09 - 27	3,453 metres	45 metres
6 Schiphol East Runway	04 - 22	2,014 metres	45 metres

Glossary

Air transport movements

An air transport movement means a landing or take-off. Air transport movement in scheduled traffic means a movement in commercial traffic according to an official timetable. Air transport movement in non-scheduled traffic means a non-scheduled movement in commercial traffic (charters, relief services, etc.; taxi flights excluded).

Cargo transport

Both paying and non paying freight, including military mail and express freight. Goods leaving the airport on the same aircraft as the one by which they have arrived (transit-direct) are left out of account, as well as trucking freight.

Mail transport

Mail handled exclusively by TNT Post Group N.V. excluding mail leaving the airport on the same aircraft as the one by which it has arrived (transit-direct).

MTOW

Maximum take-off weight of an aircraft.

Network destinations

Passenger destinations count when an airline carries at least 10 passengers on a flight between Amsterdam Airport Schiphol and that destination, for at least 8 weeks in a row. Freighter destinations only count when more than 100,000 kg from/to a destination have been shipped in a year, in at least 10 frequencies.

Passenger load factor

The passenger load factor means the number of passengers (including 2x transit-direct) expressed in a percentage of the number of available seats.

Passenger transport

All passengers on scheduled- and non-scheduled flights including service passengers and infants. Passengers on taxi-, photo- and sightseeing flights are excluded.

O&D passengers

Originating and destinating passengers. Those whose journey by air starts or ends at Amsterdam Airport Schiphol.

Transfer passengers

Those who change planes within 24 hours without leaving the customs area are counted both arriving and departing.

Transit-direct passengers

Those who leave the airport on the same flight number as the one by which they arrived, without leaving the customs area are not counted incoming or outgoing, but stated separately.

Punctuality

Punctuality is the percentage of flights departing/arriving whithin no more than 15 minutes of its scheduled time on/off blocks, regarding passenger flights only.